



Child Helpline International

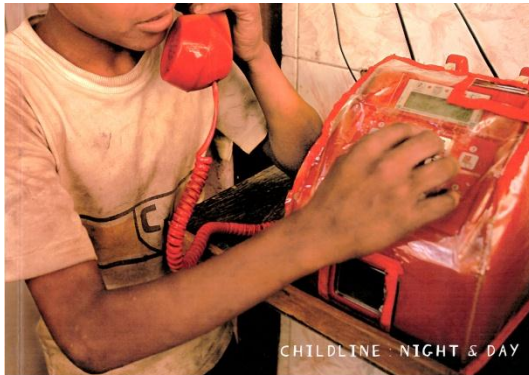
Using data for international policy
and research – lessons and insights



The Global Network of Child Helplines: Membership as of October 2011

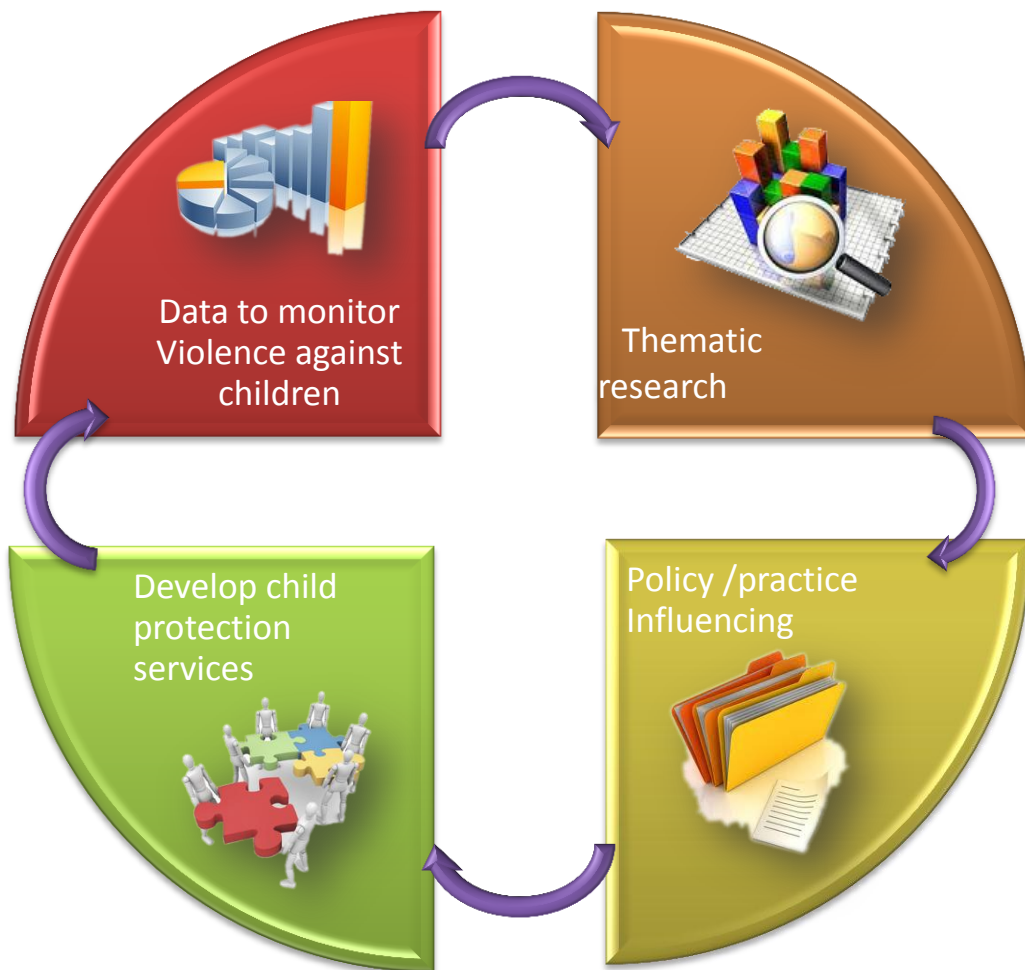


Child Helplines use ICTs to reach children





Child helplines in the national child protection system

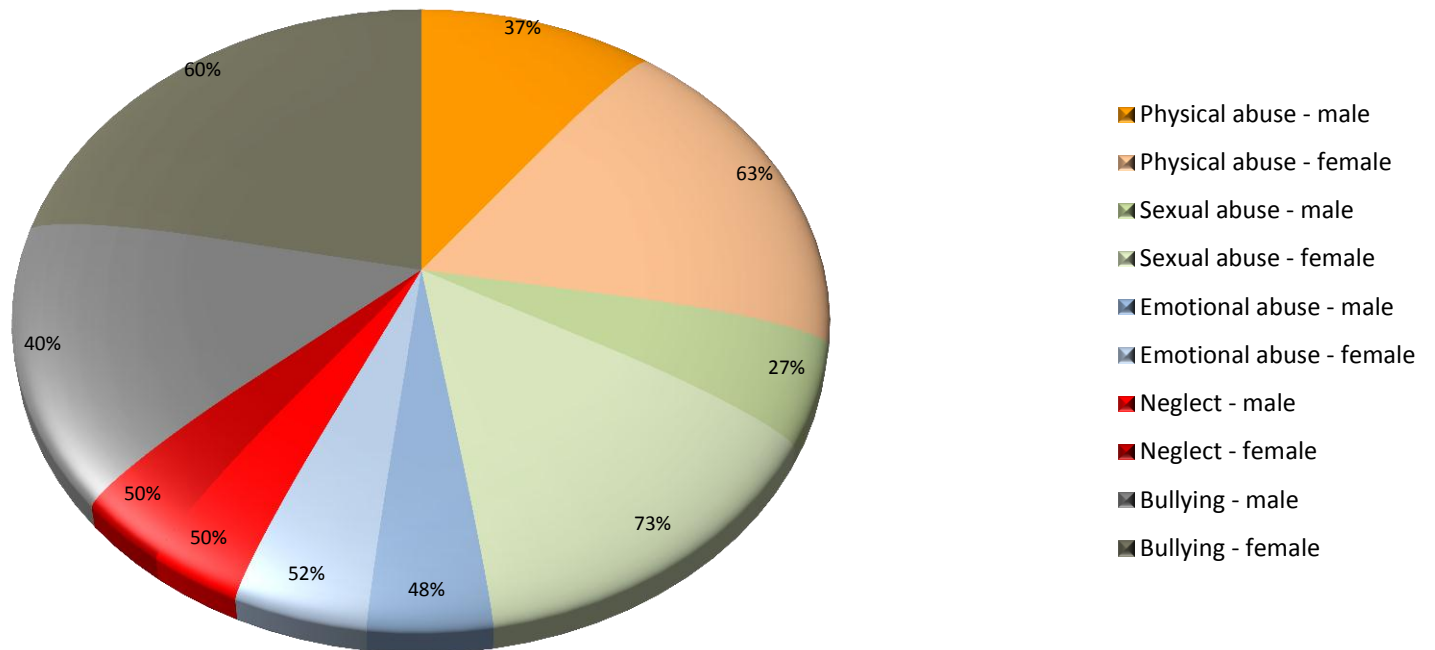




Data at Child Helpline International – Examples

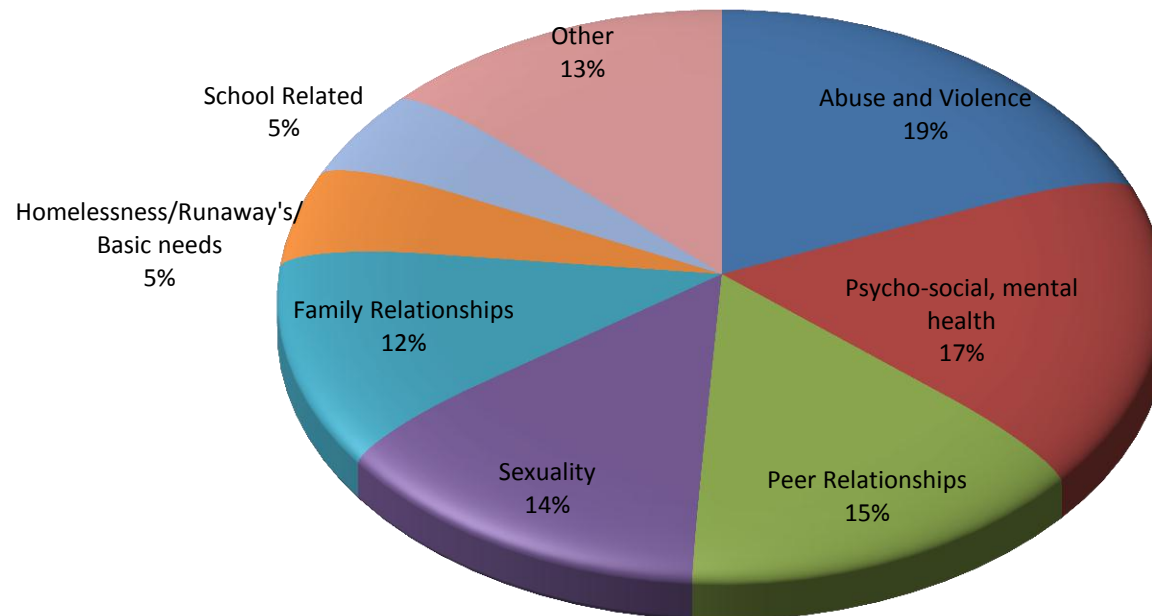


Perpetrators of abuse - 2010





Reasons for contact world - 2010

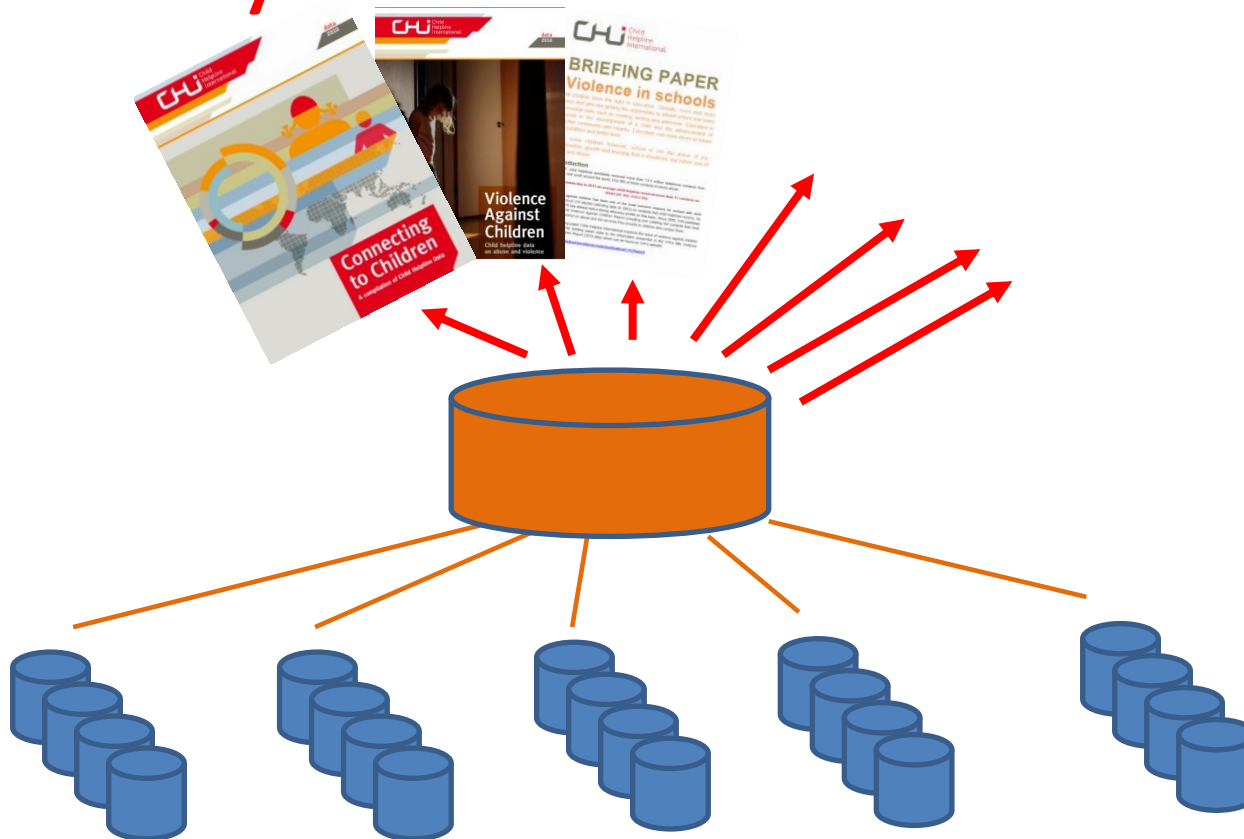




Data at Child Helpline International – Experiences and insights



Theory





Reality





Child helpline

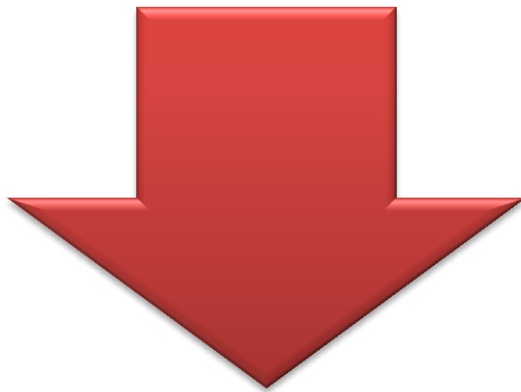
- Definitions
- Collection method
- Hardware and software

Network
level

- Information collected
- Collection method

Secretariat
level

- Lack of expertise in software and statistics
- Limited capacity (manpower) and funds



Level of detail
of information
requested

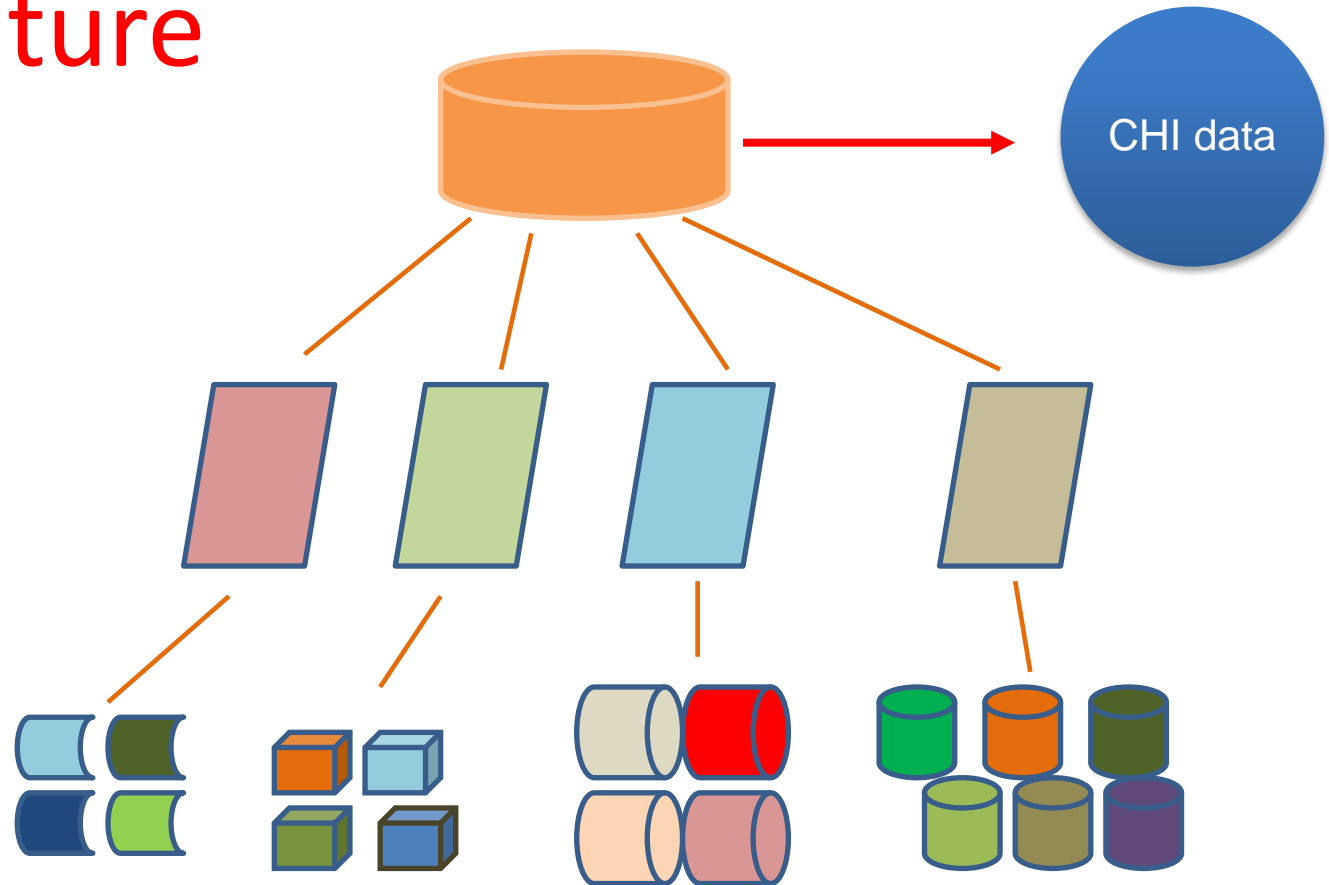


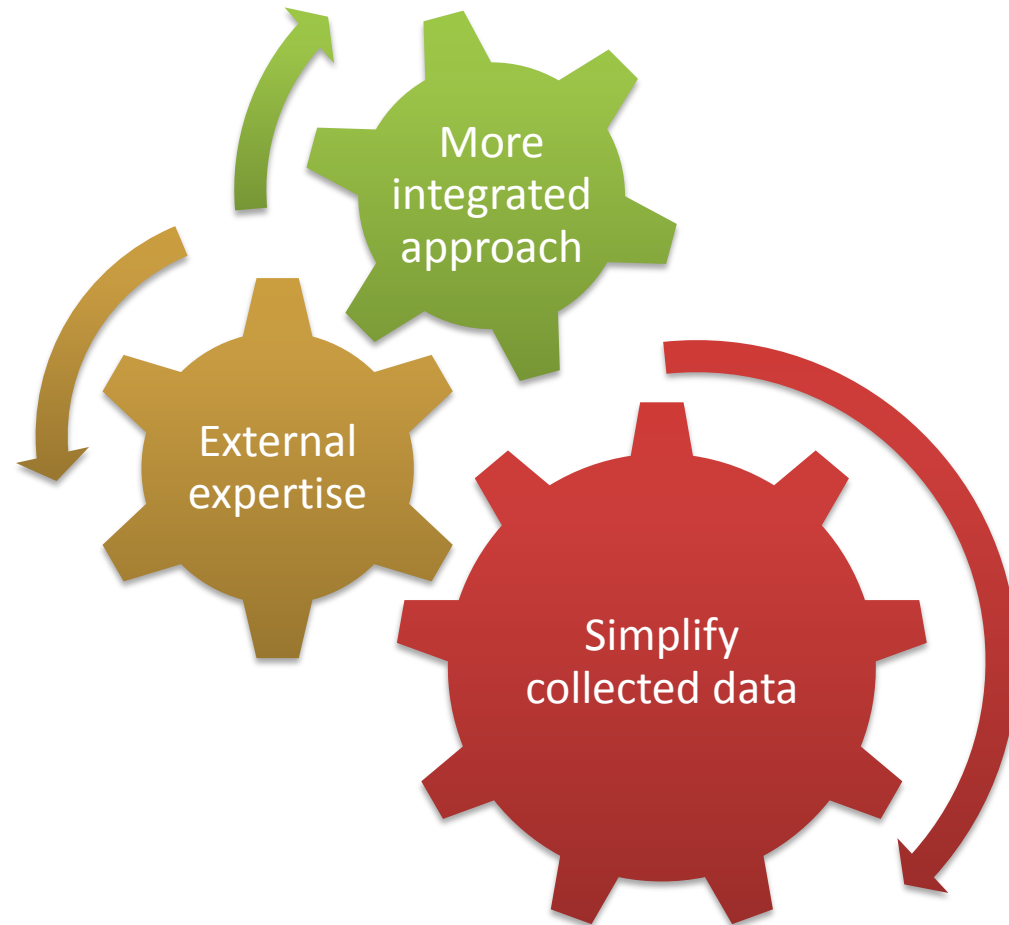
Demands that
can be put on
members





Near future







Thank you!

For more information

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www.childhelplineinternational.org